

DPA 5 *PRO*

Installation and User Manual



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IMPORTANT

To ensure your success with this product, it is essential that you read this document carefully before using the hardware. Damage caused by misuse of the hardware is not covered under product warranty.

When using this manual, please remember the following:

- ❑ This manual may be changed, in whole or in part, without notice.
- ❑ DG assumes no responsibility for any damage resulting from the use of this hardware and software.
- ❑ Specifications presented herein are provided for illustration purposes only and may not accurately represent the latest revisions of hardware, software or cabling.
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The DPA Product line and the products supporting the DPA have been awarded the following U.S. Patents:

Patent #	Date	Patent Overview
6,772,248	08-03-04	Protocol adapter for in-vehicle networks.
7,152,133	12-19-06	Expanded functionality protocol adapter for in-vehicle networks.
7,337,245	02-26-08	Passing diagnostic messages between a vehicle network and a computer.
7,725,630	05-25-10	Passing diagnostic messages between a vehicle network and a computer using J1939 or J1708.
8,032,668	10-04-11	Passing diagnostic messages between a vehicle network and a computer using J1939 or J1708.
8,152,557	04-10-12	Positive locking mechanism for USB connected devices.
7,984,225	07-19-11	ASCII gateway to in-vehicle networks.
7,660,934	02-09-10	ASCII gateway to in-vehicle networks.

It is essential that the user read this document carefully before using the hardware.

The DPA devices are to be used by those trained in the troubleshooting and diagnostics of light-duty through heavy-duty vehicles. The user is assumed to have a good understanding of the electronic systems contained on the vehicles and the potential hazards related to working in a shop-floor environment.

DG understands that there are numerous safety hazards that cannot be foreseen, so we recommend that the user read and follow all safety messages in this manual, on all of your shop equipment, from your vehicle manuals, as well as internal shop documents and operating procedures.

Safety First

- ❑ Always block drive, steer, and trailer wheels both front and back when testing.
- ❑ Use extreme caution when working around electricity. When diagnosing any vehicle, there is the risk of electric shock both from battery-level voltage, vehicle voltages, and from building voltage.
- ❑ Do not smoke or allow sparks or open flames near any part of the vehicle fueling system or vehicle batteries.
- ❑ Always work in an adequately ventilated area, and route vehicle exhaust outdoors.
- ❑ Do not use this product in an environment where fuel, fuel vapor, exhaust fumes, or other potentially hazardous liquids, solids, or gas/vapors could collect and/or possibly ignite, such as in an unventilated area or other confined space, including below-ground areas.



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1. Introducing the DPA 5 PRO

The DPA 5 products are used to connect vehicle networks to personal computers (PCs). This allows programs written for the PC to retrieve pertinent information such as fault codes, component information, as well as perform component level diagnostics, tests, and component reprogramming. The DPA 5 PRO communicates with the PC using either a USB cable or via Bluetooth (Class I or Class II), and comes standard with the latest Technology and Maintenance Council (TMC) Recommended Practice (RP) RP1210-compliant drivers, as well as Society of Automotive Engineers (SAE) J2534-compliant drivers.



DPA 5 PRO Kit should include the following items:

- ✓ DPA 5 PRO Main Unit
- ✓ 9-pin Deutsch Vehicle Cable
- ✓ USB Cable with screw-in ears to secure the cable to the DPA 5 PRO case
- ✓ DPA 5 PRO Installation Disc
- ✓ Quick Start Guide
- ✓ Carrying Case

Please note that DG Technologies does customize our kits, so what you receive may vary.

1.1. LED Light Meanings



1.2. RP1210 OEM and Component Software Compatibility

The adapter you have purchased is provided with the latest Technology and Maintenance Council (TMC) RP1210 compliant interface and has been tested with the following OEM and component applications:

- | | |
|--|--|
| ☐ Allison DOC™ | ☐ International® InTune |
| ☐ Bendix® ACOM | ☐ International® Master Diagnostics |
| ☐ Caterpillar® Electronic Technician | ☐ International® ServiceMaxx |
| ☐ Cummins® Insite™ | ☐ International® NAVKAL |
| ☐ Cummins PowerSpec | ☐ International® NED |
| ☐ Dana Diagnostic Tool™ | ☐ International® NETS |
| ☐ Detroit Diesel Diagnostic Link™ | ☐ International® Auto Upgrade (AU) |
| ☐ Detroit Diesel Reprogramming Station™ | ☐ Isuzu IDSS II |
| ☐ Eaton ServiceRanger | ☐ Mack and Volvo VCADS/PTT |
| ☐ Freightliner ServiceLink | ☐ Meritor-WABCO Toolbox |
| ☐ GM GDS2 | ☐ Vansco VMMS |
| ☐ International® Diamond Logic Builder | ☐ ZF-Meritor TransSoft |

Any application claiming RP1210 compliance will work if the application and adapter both support the same protocol(s) and operating system(s).

1.3. J2534 OEM and Component Software Compatibility

The adapter you have purchased is provided with an SAE J2534-compliant interface (an SAE standard for electronic module reprogramming – sometimes call the “Pass Thru Programming” standard). The DPA 5 *PRO* should be able to reprogram all CAN/ISO15765 vehicles, GM vehicles using the J1850 Variable Pulse Width (VPW) protocol, or other vehicles using the ISO9141 or ISO14230 protocols.

The DPA 5 *PRO* has been tested with the following OEM and component applications:

- | | |
|--|---|
| ☐ General Motors TIS2Web | ☐ Kia J2534 KMA |
| ☐ Chrysler J2534 Application | ☐ Hyundai 2534 HMA |
| ☐ Toyota TIS (Technical Information System) | ☐ Volkswagen Erwin |
| ☐ Honda Service Express | ☐ Audi Erwin |
| ☐ Mazda Module Programming (MMP) | ☐ Nissan J2534 ECU Reprogramming Software (NERS) |

All J2534 reprogramming and diagnostic software packages that are J2534-1 and J2534-2 compliant and use a protocol supported by the DPA 5 will work as long as the operating system is supported by the application. Note that not all OEMs have released J2534-2 compliant software.

1.4. Standards and Protocols Supported

The adapter you have purchased provides more protocol and standards support than any other commercially available diagnostic adapter.

1.4.1. RP1210 Defined Protocols Supported

- ❑ TMC RP1210C, TMC RP1210B, TMC RP1210A
- ❑ J1939
 - J1939@250k – Standard J1939
 - J1939@500k – Per J1939/14
- ❑ CAN (ISO11898)
- ❑ CAN@500k/J2284/GMLAN/ IESCAN
- ❑ J1708/J1587
- ❑ J1850 GM (Class 2) – J1850VPW
- ❑ ISO9141-2
- ❑ ISO14230 (KWP2000)

1.4.2. J2534 Defined Protocols Supported

- ❑ SAE J2534-1
- ❑ SAE J2534-2
- ❑ CAN (Raw CAN)
- ❑ J1850VPW (GM Class II)
- ❑ ISO15765
- ❑ GMLAN (HSCAN, SWCAN)
- ❑ ISO14230 (KWP2000)
- ❑ ISO9141-2

1.4.3. Additional Protocols Supported by Native Drivers

- ❑ J2411 (GM SWCAN)
- ❑ ALDL

1.5. DPA 5 *PRO* Physical and Electrical

Feature	Data
Dimensions	6.1 x 2.5 x 1.2 inches
Voltage Requirements	9 – 32 Volts DC
Current Requirements	250mA maximum through voltage range
Operating Temperature Range	-40 to +85C
Wired PC Communications Type	USB Version 1.1 or Higher
Wired Connection	USB Cable (up to 15 feet)
Wireless Connection	Bluetooth (DPA 5 <i>PRO</i> is equipped with Class 1 radio)
Vehicle-Side Connector	DB25 Female
PC-Side Connector	Standard B-Type USB Jack
PC Device Drivers	TMC RP1210C (RP1210B, RP1210A) Compliant Drivers DG Native Drivers

1.6. System Requirements

We recommend a computer compatible with the latest version of the TMC RP1208 (PC Selection Guidelines for Service Tool Applications).

Item	Requirement
PC	IBM-Compatible
Processor	1GHz or Faster
RAM	256MB (512MB Preferred)
USB Port	USB Version 1.1 or Higher
Operating System	Windows Vista (32-bit or 64-bit) Windows 7 (32-bit or 64-bit) Windows 8 (32-bit or 64-bit) Windows 10 (32-bit or 64-bit)

2. Getting Started with the DPA

2.1. Driver Installation

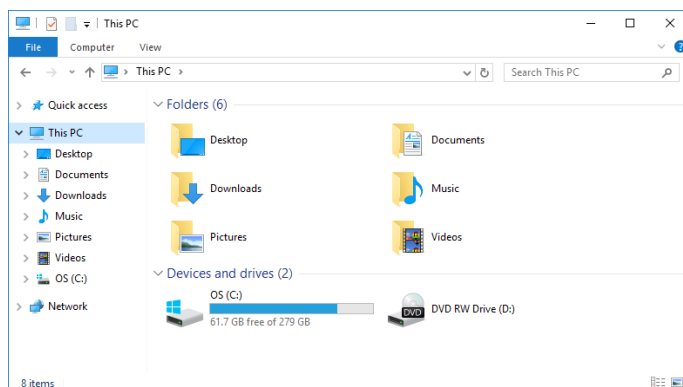
Attention!

- ✓ Install DPA drivers from CD or website before connecting DPA to your PC.
- ✓ To install drivers you must be logged into the administrator account or have administrator privileges on your PC.
- ✓ If you run into problems installing the drivers or the DPA, please review the FAQ pages at www.dgtech.com

The DPA drivers provided on the installation CD are installed by inserting the disc into your PC's CD-ROM drive. The latest drivers and firmware are always available at www.dgtech.com/downloads. If you have any questions about the install, please contact our technical support staff or review the FAQ pages at www.dgtech.com/faqs.

If setup does not begin automatically, use the following sequence:

1. Press the **Windows** and **E** key at the same time. This will launch the File Explorer application.
2. Browse to the CD or DVD drive that you inserted the installation disk into.
3. Double click the DPA5Install.exe



After the drivers are installed, restart your computer. While rebooting, continue following the next instructions.

2.2. Windows Security Screen

If you receive this Windows Security screen, check the **Always trust software from “DG Technologies”** and press the **Install** button. Otherwise, the driver installation will fail.



2.3. Connect USB Cable to the DPA and Then to PC

Connect the USB cable to the DPA and PC. The USB cable that comes with the DPA 5 *PRO* has ears that allow the cable to be screwed into standoff screws on the DPA 5 *PRO* frame, greatly reducing the chance of breaking the USB connector on the DPA circuit board. The **Power** LED will light up when the DPA 5 *PRO* is connected.



PC-side USB Cable

2.4. Connect Vehicle Cable to the DPA+

Connect the vehicle-side cable to your DPA.

Do not connect to vehicle first! Potential to blow a fuse on the vehicle!



WARNING

2.5. Connect Vehicle Cable to the Vehicle

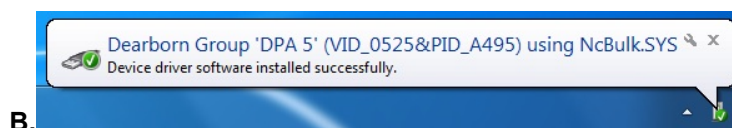
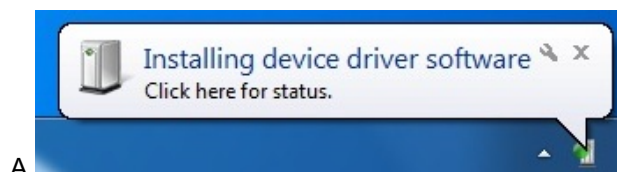
Now, connect the DPA to the vehicle, verifying that the DPA **Power** LED is lit.



6-Pin or 9-Pin Vehicle-Side Cable (Heavy-Duty)

2.6. Finalize PC Install

Plug the DPA 5 *PRO* into the PC via the USB cable with the DPA 5 *PRO* powered on. The following screen (A.) will display in the lower right corner for about five seconds, followed by screen (B.) Your DPA 5 *PRO* is now ready for use.



3. Setting Up Your Heavy-Duty OEM Diagnostic Applications

The DPA works with all RP1210C, RP1210B, and RP1210A compliant applications that support J1708/J1587, CAN/J1939, J1850 VPW (GM Class II) and the ISO15765 protocols along with many others. This section shows how to configure the most common RP1210-compliant diagnostic applications to work with the DPA 5 *PRO*.

3.1. Configuring Applications to Use the DPA 5

The following examples show how to select your DPA 5 *PRO* device using the USB cabling method. Bluetooth device entries are based on the DPA 5 *PRO* Bluetooth ID (see Bluetooth manual).

Selecting an RP1210 adapter, commonly referred to as a Vehicle Datalink Adapter (VDA) varies widely from Application to Application; however, the terminology remains similar. The following table helps to introduce you to the terminology and helps you to make the correct selections the first time.

-  You must set up every application (in their own individual way) to use the DPA!
-  Not all OEM applications save the adapter configuration! Some make the user select the adapter to be used every time the application is opened.

If You See These Terms	Select This
Vendor API DLL Manufacturer Adapter Manufacturer	Dearborn Group DPA 5 Multi Application Or DG DPA5MA
Device Name Adapter Name	DG DPA 5 <i>PRO</i>
Device Number DeviceID	1 Or Bluetooth Wireless DeviceID
Protocol (Depends on Application)	Most Commonly Encountered: ✓ J1708 (J1708/J1587) ✓ J1939 ✓ ISO15765 ✓ CAN

3.2. Allison DOC

1. Start program.
2. Click **Connect to Vehicle**.
3. Select the Correct Transmission Type.
4. Uncheck **Smart Connect**.
5. Click **Connect**.
6. Click **Advanced Setup**.
7. Select vendor of **Dearborn Group DPA 5 Multi Application**.
8. Select protocol of **J1939** or **J1708**.
9. Select correct device of **DPA 5 Dual CAN USB** (or **DPA 5 #[DPA 5 Bluetooth ID] Bluetooth**).
10. Click **OK**.

3.3. Bendix ABS Diagnostics

NOTE: DO NOT RUN Bendix ABS Diagnostics until you have done the following:

1. Start program.
2. If *Diagnostic Interface Selection* dialog box does not appear, click on **Vehicle Interface Adapter** icon.
 - a. Select **RP1210A Device Using J1708 Line: DPA 5 Dual CAN USB (or DPA 5 #[DPA 5 Bluetooth ID] Bluetooth)**.
3. Click **OK**.

3.4. Caterpillar Electronic Technician (CAT ET)

1. Start Program.
2. Click Utilities → Preferences → Communications from the menu bar.
3. Click on **Communication Interface Device** dropdown box.
4. Select **RP1210 Compliant Device**.
5. Click **Advanced**
6. Select **DPA 5 Dual CAN USB (or DPA 5 #[DPA 5 Bluetooth ID] Bluetooth)** in the RP1210 Communication Adapter Device box.
7. Click **OK**
8. Check **Enable Dual Data Link Service**
9. Click **OK**.

CAT ET Notes:

-  Enable Dual Data Link. This checkbox should be “checked” in most cases. However, on some older J1708 (ATA) only vehicles, ET will not work with this checkbox checked. If ET does not connect, try “un-checking”, or “checking” this button.
-  The DPA product line does not support the CAT Data Link (CDL) protocol that is still common among certain CAT off-highway vehicles and industrial stationary equipment. CDL is a **proprietary protocol** and there are no generic adapters on the market that support this protocol.
 - To find out if your vehicle/equipment is CDL or a standard protocol (J1708/ATA, J1939), you should look at the diagnostic connector for that equipment in the service manual.

3.5. Cummins INSITE

1. Start Program.
2. Click on File → Connections → Add New Connection.
3. Click **Next**.
4. Click radio button for **RP1210 Adapters** and click **Next**.
5. Select correct vendor, device, and protocol:
 - a. **Dearborn Group DPA 5 Multi Application**
 - b. **DG DPA 5 Dual-CAN USB (or DPA 5 #[DPA 5 Bluetooth ID] Bluetooth)**
 - c. **Auto Detect.**
 - i. **If you are on an older vehicle and it does not connect, choose J1708.**
6. Click **Next** and a Connection Name screen appears.
7. Click **Next** and a screen prompts you to indicate whether you want to make this connection active or set up another connection.
8. Click on **make this connection active**.
9. Click **Finish**.

3.6. Cummins PowerSpec

-  Start Program.

-  Click on **Advanced**.
-  Click **Settings** button.
-  Datalink Adapter:
 - a. **Dearborn Group DPA 5 Multi Application**
-  **Device List:**
 - a. **DG DPA 5 Dual-CAN USB (or DPA 5 #[DPA 5 Bluetooth ID] Bluetooth)**
-  **Datalink Protocol:**
 - a. Auto Detect (or choose protocol for your engine).
-  Click **Save** button.

PowerSpec Notes:

-  PowerSpec Version 5.5 or newer is required to use the DPA 5. Older versions of PowerSpec were not completely RP1210-compliant.

3.7. Detroit Diesel Diagnostic Link

3.7.1. From Windows Start Menu

1. Start → Programs → Detroit Diesel → Diagnostic Link → SID configure
2. Select **DPA 5 Dual CAN USB (or DPA 5 #[DPA 5 Bluetooth ID] Bluetooth)**.
3. Click **OK**.

3.7.2. From Inside DDDL

1. Tools → Options → Connections Tab → SID Configure.
2. Select **DPA 5 Dual CAN USB (or DPA 5 #[DPA 5 Bluetooth ID] Bluetooth)**.
3. Click **OK**.

3.8. Detroit Diesel Diagnostic Link

A. If you have the Detroit Diesel Electronic Tool Suite on your desktop:

1. Select Detroit Diesel Electronic Tool Suite icon from desktop.
2. Select Configure button.
3. Select DG DPA 5 Dual-CAN (MA) USB, USB, select OK button.
4. Select Refresh button.
5. Click on highlighted DDDL 6 item.
6. Select Look at active and inactive faults.

B. If you have the Diagnostic Link icon on your desktop:

1. Select Diagnostic Link icon from desktop.
2. Select Look at active and inactive faults.
3. To change the adapter, select Tools | Options | Interface
4. Select DG DPA 5 Dual-CAN (MA) USB, USB from Local Communication Interface drop-down list.
5. Select OK button.

3.9. Dana Diagnostic Tool

1. Start program
2. Under **Adapter Selection**, choose **Dearborn Group RP1210A:DG DPA 4/4 Plus USB, USB**
3. Select **Connect J1708** or **Connect J1939** or **Connect PLC** as appropriate for your controller.

3.10. Eaton ServiceRanger

1. Start Program

2. Click Tools → Settings → Connection.
3. Under **Driver** choose **Dearborn Group DPA 5 Multi Application**
4. Select **DPA 5 Dual CAN USB** (or **DPA 5 #[DPA 5 Bluetooth ID] Bluetooth**) for both the J1708 and J1939 device.
5. Click **OK**.

3.11. Eaton ServiceRanger

1. Start Program
2. Click Go To → Settings → Select Connection Settings
3. Select Vehicle under Connection Mode
4. Under **Communication Adapter** choose **Dearborn Group DPA 5 Multi Application**
5. Select **DPA 5 Dual CAN USB** (or **DPA 5 #[DPA 5 Bluetooth ID] Bluetooth**) for both the J1708 and J1939 device.
6. Click **Apply**.

3.12. Freightliner ServiceLink (Including Cascadia Model – Dual CAN Channels)

1. Start program.
2. From the top menu bar, choose **Admin**.
3. Click on **Show All Devices**.
4. Vendor = **Dearborn Group DPA 5 Multi Application**
5. J1708 Device = **DG DPA 5 Dual-CAN (MA) USB, USB**
6. J1939 Device = **DG DPA 5 Dual-CAN (MA) USB, USB**
7. CAN Device
 - a. Click **Configure**
 - b. Select **DG DPA 5 Dual-CAN (MA) USB, USB**
8. Click **Save Settings**.

3.13. Meritor-WABCO Toolbox

1. Start Program.
2. Click **System Setup**; then select **COM Port**.
3. Select **Dearborn Group DPA 5 Multi Application**; the protocol to use is J1939 or J1708.
4. Select **DPA 5 Dual CAN USB** (or **DPA 5 #[DPA 5 Bluetooth ID] Bluetooth**) and click **OK**.

3.14. Volvo/Mack Premium Tech Tool (PTT) – Version 2.X

1. Start Program.
2. Select Settings from the PTT menu.
3. Go to the Communication Unit tab:
4. Highlight RP1210 Dearborn Group DPA 5 Single Application USB.
5. Select Activate (green circle with checkmark).
6. In a few seconds, under the Status column, Activated will appear next to RP1210 Dearborn Group DPA 5 Single Application USB.
7. Select the OK Button.
 - Wait a few minutes to establish connection. If connection doesn't occur, re-boot the PC.
 - Do not select **Connect** immediately after PTT opens. Reading product data.... will appear after a little bit of time while the connection is being established.

3.15. Volvo/Mack Premium Tech Tool (PTT) – Version 1.X

1. Start Program.
2. Select Settings from the PTT menu.
3. Go to the Communication Unit configuration tab:

- a. It is here that you select the settings for each adapter that you may use. For example, if you have an RP1210A adapter, it is here that you select which adapter, port, and protocol.
 - b. NOTE: This identifies the settings for each adapter. It does not select which adapter the PTT application will use to communicate with the vehicle.
4. Go to the Comm unit selection tab:
 - a. It is here that you identify which adapter is to be used by the PTT application to communicate with the vehicle. You may have to change this selection depending upon the vehicle.
 - b. For example, if you typically use an 88890020 adapter in direct mode, when you need to communicate with an older vehicle you will need to change to RP1210A adapter or the 9998555 adapters, depending upon the vehicle.

3.16. Volvo/Mack VCADS

3.16.1. From Initial VCADS Setup

1. When prompted to configure a Communication Unit select **RP1210A adapter**.
2. When prompted for the adapter, select **DPA 5 Dual CAN USB (or DPA 5 #[DPA 5 Bluetooth ID] Bluetooth)**.
3. Select **USB** for the Port.
4. Select **J1708** for the protocol.
5. When prompted for the Electrical Systems.
 - a. Click **Volvo Trucks – VERSION2** and select **RP1210A Adapter**
 - b. Click **Volvo Trucks – Vehicle electronics '98** and select **RP1210A Adapter**
 - c. Click **Mack Trucks – V-MAC I/II/III, ITC** and select **RP1210A Adapter**
 - d. Click **Volvo Trucks – V-MAC IV** and select **RP1210A Adapter**
6. Continue with installation.

3.16.2. From Inside VCADS

1. Start Program.
2. Click the **Tools** menu and choose **Options**.
3. Select the **Comm. Unit Configuration** tab.
4. Select **RP1210A Adapter** and then select **DPA 5 Dual CAN USB (or DPA 5 #[DPA 5 Bluetooth ID] Bluetooth)**.
5. Select **USB** for the Port.
6. Select **J1708** for the protocol.
7. Go to the **Comm. Unit Selection** tab.
 - a. Click **Volvo Trucks – VERSION2** and select **RP1210A Adapter**
 - b. Click **Volvo Trucks – Vehicle electronics '98** and select **RP1210A Adapter**
 - c. Click **Mack Trucks – V-MAC I/II/III, ITC** and select **RP1210A Adapter**
 - d. Click **Volvo Trucks – V-MAC IV** and select **RP1210A Adapter**
7. Click **OK**

3.17. International Truck and Engine

3.17.1. Master Diagnostics (MD Fleet)

1. Start program.
2. Choose File → MD Settings → COM Device → Window with general VDA selection

3. Select *Dearborn Group DPA 5 Multi Application* → Window with specific port **DPA 5 Dual CAN USB (or DPA 5 #[DPA 5 Bluetooth ID] Bluetooth)**.

3.17.2. Navistar Hydraulic ABS

1. Start program.
2. Choose File → Hydraulic ABS Settings → COM Device → Window with general VDA selection
3. Select *Dearborn Group DPA 5 Multi Application* → Window with specific port **DPA 5 Dual CAN USB (or DPA 5 #[DPA 5 Bluetooth ID] Bluetooth)**.

3.17.3. Navistar IPC

1. Start program.
2. Choose File → Settings → COM Device → Window with general VDA selection
3. Select *Dearborn Group DPA 5 Multi Application* → Window with specific port **DPA 5 Dual CAN USB (or DPA 5 #[DPA 5 Bluetooth ID] Bluetooth)**.

3.17.4. Diamond Logic Builder (DLB)

1. Start program.
2. Choose Tools → Select Com Link → Listing of adapters
3. Select *Dearborn Group DPA 5 Multi Application* → Listing of ports **DPA 5 Dual CAN USB (or DPA 5 #[DPA 5 Bluetooth ID] Bluetooth)**.

3.17.5. Service Assistant (The new MD Fleet)

1. Start program.
2. Press third button from the top along the left side (has an icon that looks like a miniature interface cable.)
 - a. A window comes up that says Communication Device Selection and has two drop down boxes.
 - b. Select *Dearborn Group DPA 5 Multi Application* → **DPA 5 Dual CAN USB (or DPA 5 #[DPA 5 Bluetooth ID] Bluetooth)**.

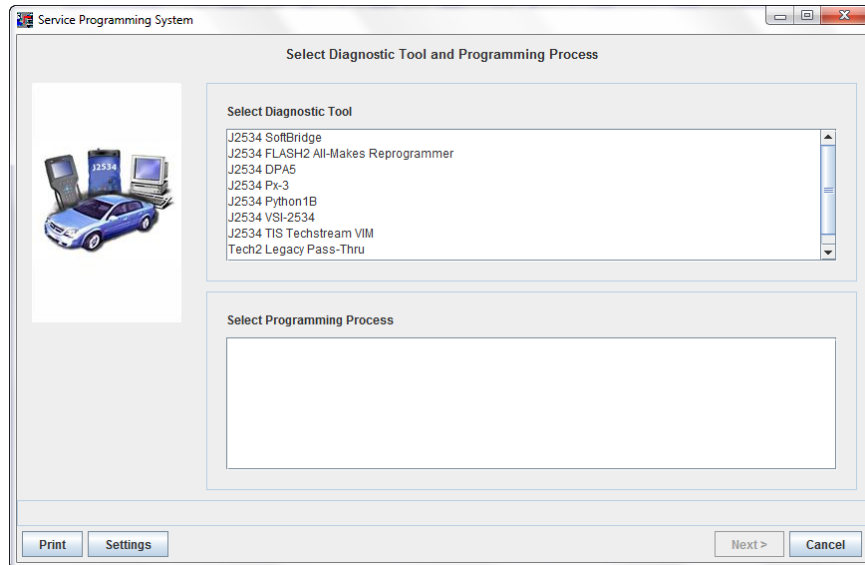
3.17.6. ServiceMaxx:

1. Select ServiceMaxx icon from desktop
2. Enter username and password (if required)
3. Select Tools → Select COM Link → Dearborn Group DPA 5 Multi Application → DG DPA 5 Dual-CAN (MA) USB, USB → select J1708 or J1939 depending on engine type.
4. "Searching for Engine" appears
5. Select engine type when prompted and click OK button.

4. Setting Up Your J2534 Vehicle OEM Applications

Setting up and reflashing of a component using a J2534-compliant OEM is out of the scope of this manual. For more information, you can refer to the OEM application documentation or you can download the OEM application reflashing guide from the DG Technologies downloads page under VSI-2534 device.

In general, there will be a screen that will appear at some point that allows a user to select a J2534-compliant **Vendor** and **Device** for the reflashing event. When you see this type of screen, choose **Dearborn Group, Inc.** and/or the **DPA 5**.



The General Motors TIS2Web - J2534 Application VDA selection screen.

5. Troubleshooting Guide

5.1. DG Update – Program Overview

DG Update is an application that is installed with your DPA drivers. It will run (by default) once every 30 days, and will keep you up-to-date with the latest versions of drivers for all your DG Technologies products. With this application running regularly and Automatic Firmware Update (see DPA user manual) turned on, this will keep your DPAs up-to-date with drivers and firmware. DG recommends our customers keep up-to-date so that your OEM and component manufacturer diagnostic applications run smoothly.

DO NOT DISCONNECT POWER FROM THE DPA 5 DURING AN UPDATE!!!

The utility will run once every 30 days as a user logs on. This value is configurable, but defaults to 30 days. It can also be invoked manually from the Windows Start Menu:

Start → All apps → DGTech DGDPA 5 → DG Update

5.1.1. DG Update – Internet Connection Required

The DG Driver Update utility depends on successfully connecting to the Internet (to one of DG's servers) to retrieve the latest version information and to download the latest drivers and applications if necessary.

Many companies install firewalls and virus protection and these may block the DG server queries and responses. If you are connected to the Internet and have issues running DG Update (getting "Unable to connect to the internet to check for updates." messages), ensure that your firewall or virus protection will allow a connection to the Internet.

5.1.2. DG Update – Initial Screen

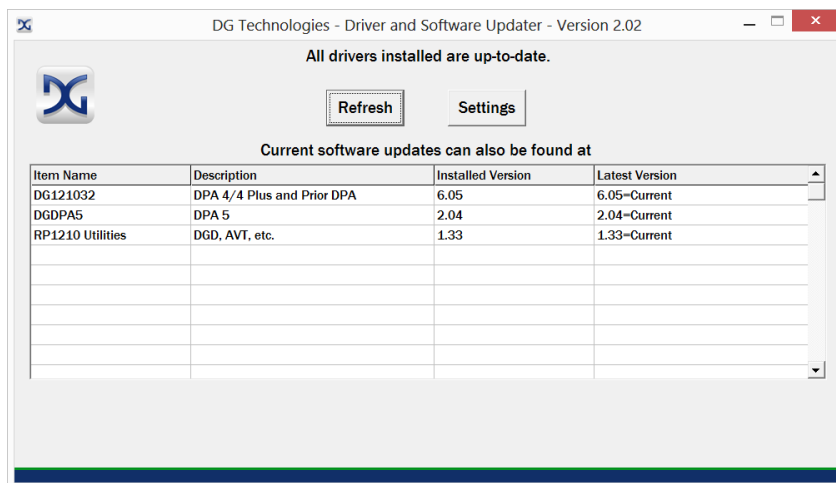
When the utility runs as a user logs on, the following screen will appear in the lower right hand corner of the screen. If you want to check for updates, ensure that your PC is connected to the Internet and click **Continue**. Clicking **Cancel** will cause DG Update to wait until the next time it is scheduled to run. Clicking **Continue** will bring up the main update screen.



Check for updates screen

5.1.3. DG Update – Main Update Screen

The main screen appears looking like this. Depending on which products are installed on your PC, the grid will display pertinent information about them. When selecting DG Update from the Windows Start Menu, this is the first screen to appear.

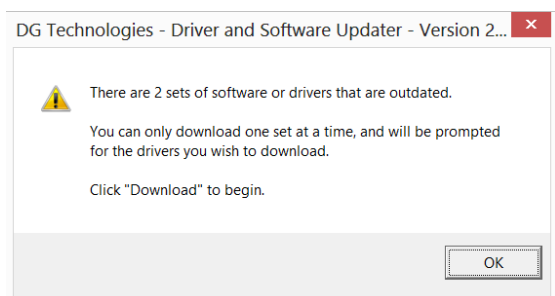


Main screen with all drivers / software up to date

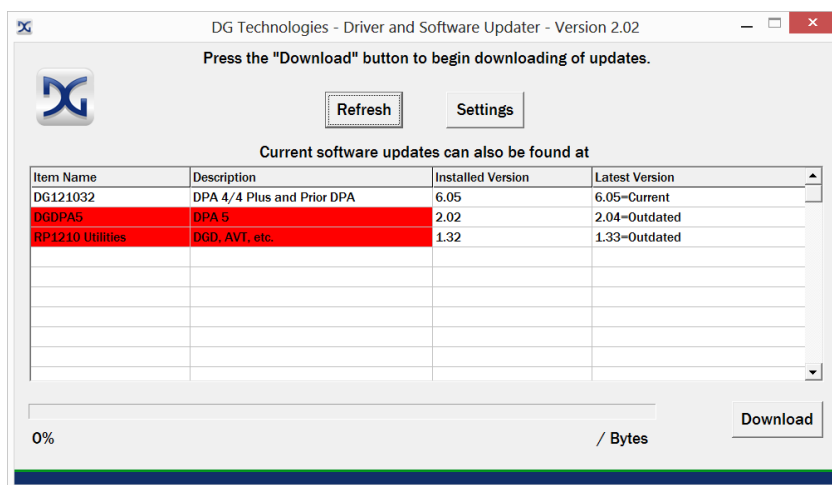
Connect your PC to the Internet and click the **Refresh** button. Due to the nature of TCP/IP communications, errors connecting or sending/receiving of data are slow to appear, however the user will eventually be notified if there was a problem.

If the check for updates was successful, the second column of the grid will display information returned from the DG server showing the most current versions. Should an install be out of date the color of the row will be red.

5.1.4. Successful Connect – Updates Available



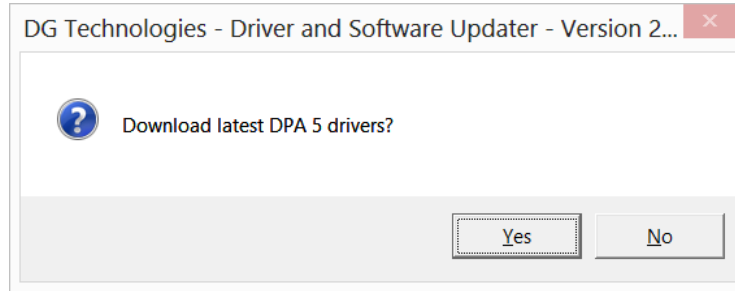
Out of date message box



Progress bar and Download button shown

In this case, the DPA 5 drivers and RP2110 Utilities are out of date (red), the user will be presented with a prompt notifying them that there are updates available. Only if updates are available will the **Download** button and progress bar show up on the screen. The progress bar will keep you informed of the download progress should you choose to download the latest drivers by clicking the **Download** button.

When you click the **Download** button, you will be prompted to confirm starting of the download.



Prompt asking if drivers should be downloaded

Note: The DG Update application can only download and install one item at a time. The user will be prompted for whichever one they want to update first.

After choosing **Yes**, the program will download the drivers and update the progress bar while doing so. Once the drivers have been downloaded, the application will unzip them and start the installation process. The dialog box will go away after the install has been started.

Do not disconnect your DPA or shut down your computer until installation is complete

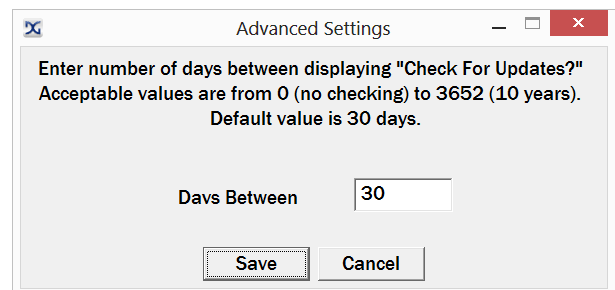
After the drivers have been downloaded (to the Windows temp directory – if you wish to save them for other machines), they will be unzipped and the program will exit right after starting the new driver installation. Follow the installation instructions in the appropriate User Manual.

5.1.5. Advanced Settings – Setting Default Time for Check for Updates

If you want to turn off, or alter the timeout period where the user is prompted to check for updates (the dialog below), press the **Settings** button. The advanced settings dialog box will be displayed. To turn off the checking prompt, set the value to 0 (zero). Otherwise, you can set the number of days between checks.



Small dialog box that appears in the system tray

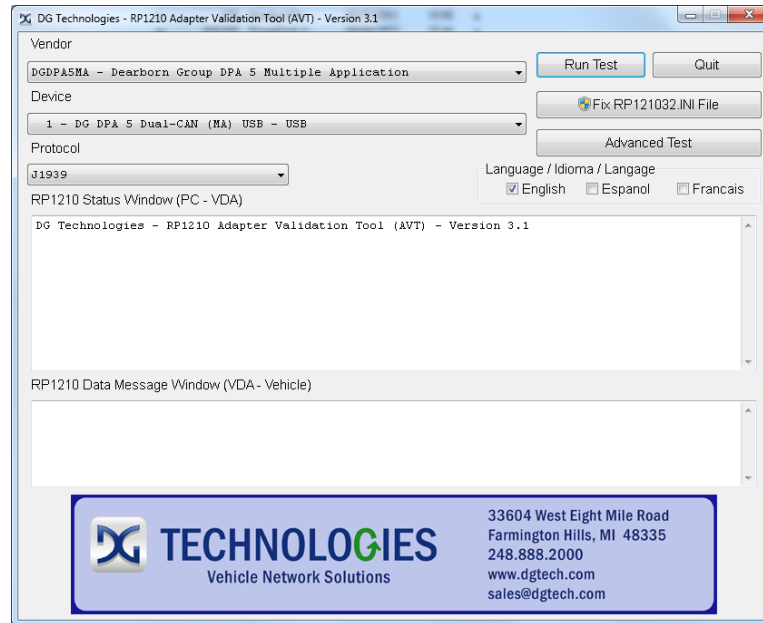


Advanced settings screen

5.2. Automatic Firmware Update

Even though automatic firmware update comes defaulted to on, there may be a time you need to update your DPA firmware manually. The first step in a manual firmware update is to find which version of firmware you have. You can use the AVT utility after connecting the DPA to a power source.

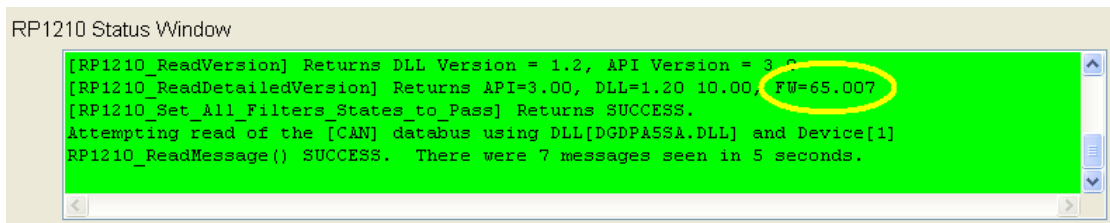
Start → All apps → DGDPA 5 → Adapter Validation Tool



Select the correct DPA adapter:

- ☐ **Vendor** DGDPA5MA – Dearborn Group DPA 5 Multi Application
- ☐ **Device** 1 – DG DPA 5 Dual-CAN USB - USB
- ☐ **Protocol** J1708 (any protocol works)

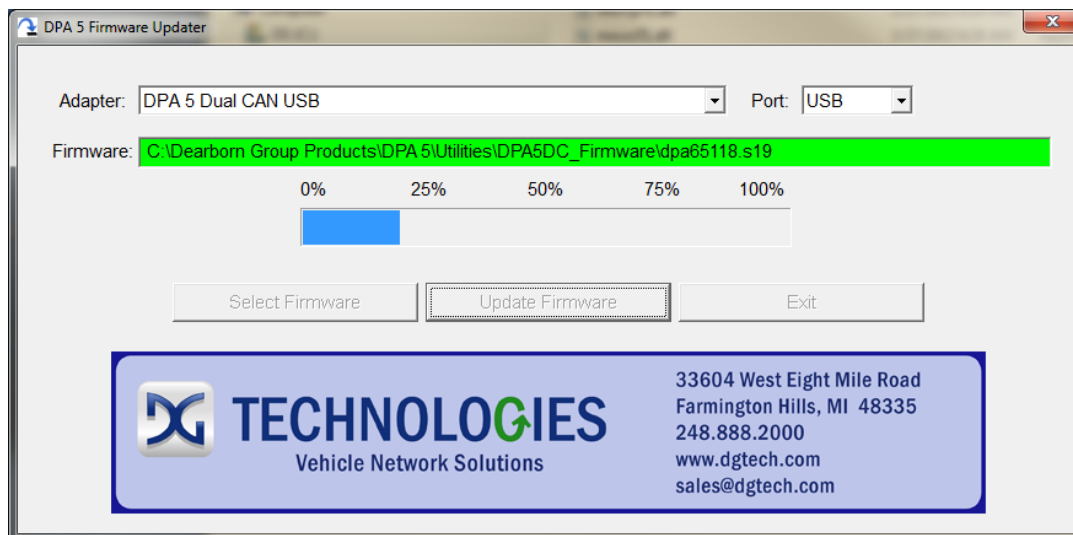
Then click the **Run Test** button. When the test has finished running, go to the **RP1210 Status Window** and scroll down to the line that reads [RP1210_ReadDetailedVersion] and look for the entry “FW=”. The last numbers on the line indicates which version of firmware you have (note the yellow circle). If you are not at the correct level (see manual cover page for which version you should be at), then you need to run the DPA Firmware Updater outlined in the following steps.



5.2.1. Launch the DPA Firmware Updater Program

1. Stop all applications that are using the DPA 5 (if any).
2. Start the DPA Firmware Updater program:

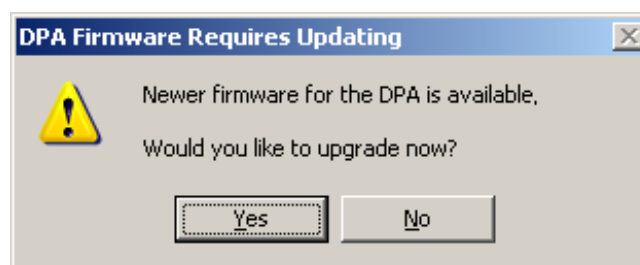
Start → All apps → DGDPA 5 → DPA Firmware Updater



3. Select the correct firmware file (the latest version is already selected by default). If the firmware file exists, the Firmware box will turn **green**.
 - a. NOTE: Firmware files are located in separate sub-directories under the Utilities directory where the DPA drivers are installed, typically:
C:\ Dearborn Group Products\DPA 5\Utilities\DPA5_Firmware\
4. Click on the **Update Firmware** button and select **Yes** if you receive a warning dialog.
5. After the download is finished, disconnect power from the DPA, wait 5 seconds and then reconnect power.

After you have finished installing the Windows device drivers you can begin using your DPA. If the **Automatic Firmware Update** option is on, every time you connect to the DPA the drivers check to see if a newer version of firmware is available. If a newer version is available the user will be prompted to upgrade to that version. Press **Yes** and the upgrade process begins automatically. After the firmware update, restart your application.

DO NOT DISCONNECT POWER FROM THE DPA 5 DURING A FIRMWARE UPDATE!!! ALLOW THE UPDATE TO FINISH OR YOU WILL HAVE TO MANUALLY UPDATE THE FIRMWARE!



DPA Firmware Update Dialog Box

5.3. Troubleshooting DPA with Adapter Validation Tool (AVT)

If your Software application is having trouble communicating with the DPA, you can use the Adapter Validation Tool (AVT) to troubleshoot the DPA and validate that the DPA drivers are installed properly.

- ❑ Please check that the OEM application is configured to use the DPA, and the correct protocol is selected.

After you have followed the instructions to install the DPA drivers, connect the DPA to the vehicle and ensure the **Power** LED is on. Then connect it to the PC and listen for the “USB device found” sound. If you do not hear this sound, the PC is not communicating with the DPA, try another USB port until you hear that sound.

- ❑ **If you plug in a DPA (or any other USB device) and get the New Hardware Found wizard, do not click Cancel. Go through the wizard completely! IF YOU CLICK Cancel, THE DPA WILL NOT WORK!**

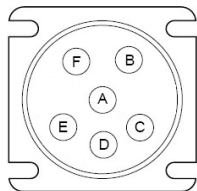
5.4. Adapter Validation Tool Startup

Click AVT on the desktop or from the start menu and a screen will be displayed with two different AVT versions to choose from.



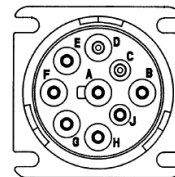
- ✚ Click on the MD/HD truck button if you have a 6 or 9-pin Deutsch connector. This is most typically found on medium and heavy-duty vehicles and J1708/J1587 and J1939 are the most common protocols.
- ✚ Click on the OBDII car button if you have an OBDII connector. This is most typically found on light and medium-duty vehicles and CAN/ISO15765, J1850, ISO9141, and ISO14230 are the most common protocols.
- ✚ You can use either program for the 2013 (or newer) Volvo chassis with Volvo engine that has the OBDII connector. See Appendix A for more information on testing this platform using the MD/HD version of AVT.

5.5. Selecting a Vehicle Protocol for Testing with AVT



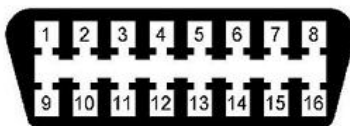
J1708 Connector (6-pin Deutsch)

This connector only has the J1708/J1587 protocol.



J1939 Connector (9-pin Deutsch)

OEMs switched to this connector when they moved to J1939. J1708 may not be available.



OBDII Connector

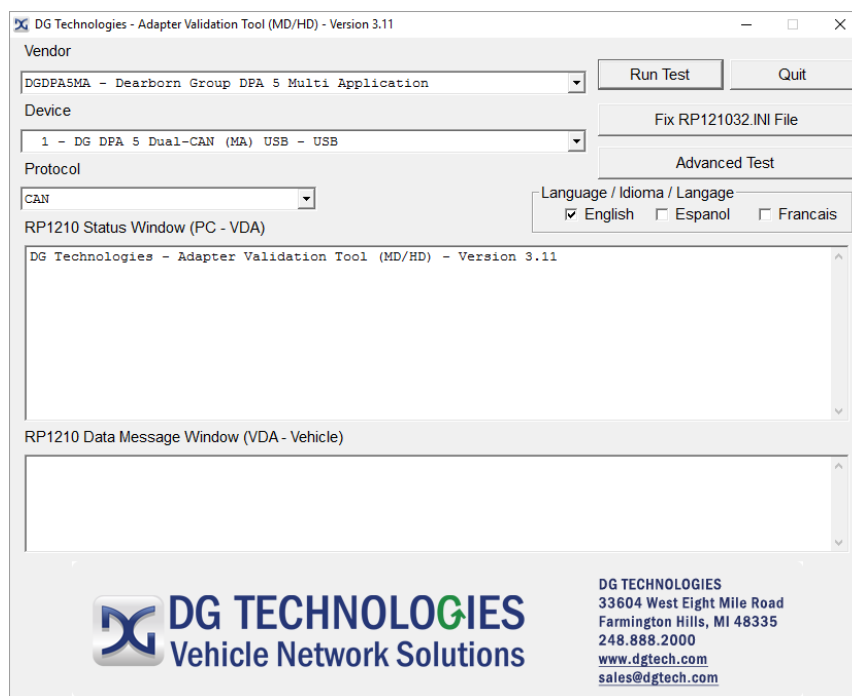
OBDII protocols are J1850VPW (GM/Chrysler), J1850PWM (Ford), ISO9141 (Euro/Asian), KWP2000 (Euro/Asian) as well as the ISO15765 (11-bit/29-bit CANID) protocol mandated for all vehicles since 2008.

AVT (OBDII) allows the user to select “**OBDII**” as a protocol and AVT will cycle through all OBDII protocols to see what protocol the vehicle supports.

The DPA 5 supports all OBDII protocols except the J1850PWM protocol. This protocol was prominent on Ford vehicles prior to 2005 when Ford switched to ISO15765.

5.6. AVT (MD/HD)

Adapter Validation Tool for Heavy and Medium-Duty Vehicles,



Select the DPA 5 Dual-CAN / Bluetooth device:

- ☐ **Vendor** DGDPA5MA - Dearborn Group DPA 5 Multi Application
- ☐ **Device** 1 – DG DPA 5 Dual-CAN USB – USB
- ☐ **Protocol** J1708 or J1939 (depending on your application)

Then click the **Run Test** button. Depending on the results of the test, both the **RP1210 Status Window** and **RP1210 Data Message Window** will turn **green** (pass) or **red** (fail).

5.6.1. AVT Test Outcomes

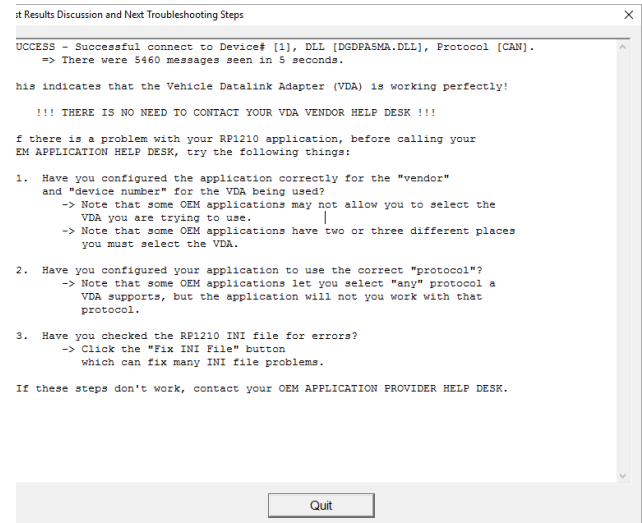
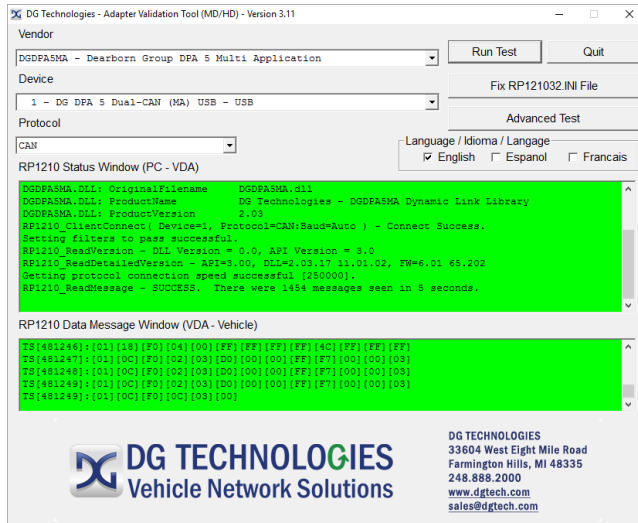
If the **RP1210 Status Window** turns **red**, then there is a problem causing the PC to not communicate with the DPA. Disconnect the DPA from the vehicle and PC; then reconnect them, this time connecting to another USB port on the PC.

If the **RP1210 Status Window** turns **green** and the **RP1210 Data Message Window** turns **red**, then the PC is connecting to the DPA, but not receiving messages. Check the vehicle ignition switch and vehicle to adapter cabling. Disconnect the DPA from the vehicle and PC; then reconnect them.

*If you see data in the **RP1210 Data Message Window**, your DPA is installed and functioning properly! Refer to the chapter on how to configure your OEM application to use the DPA.*

Read the **Test Results Discussion and Next Steps** screen carefully and follow those directions to help diagnose where the issue may be. If, after reading and following those instructions, you cannot get the DPA working, please contact DG technical support.

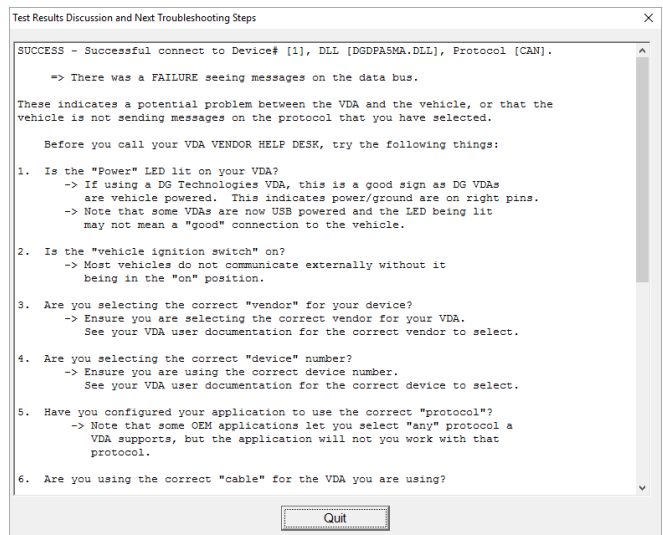
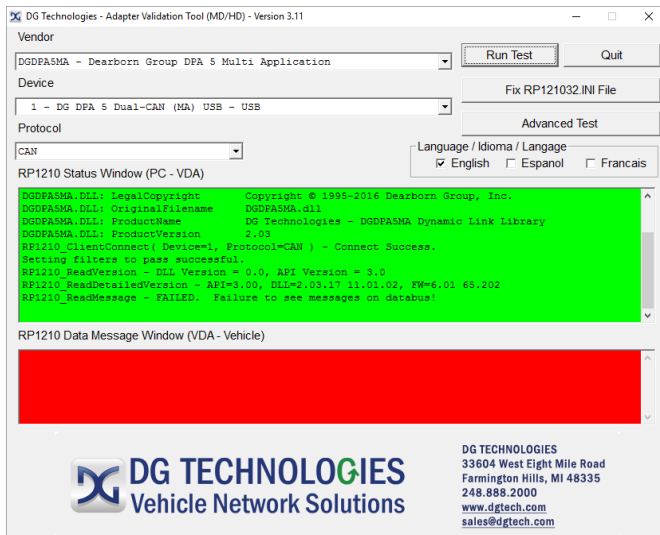
5.6.2. Good Connection (PC to DPA), Good Read of Data (DPA to Vehicle) – Green/Green



The above screen snapshots show the PC successfully connecting to the DPA (RP1210 Status Window) and the successful reading of data bus data (RP1210 Data Message Window) from the J1939 data bus.

- ❑ A Green/Green result indicates the DPA is working perfectly and is seeing data on the data bus. The area to work on is configuring the OEM application to use the DPA (see Chapter 7).

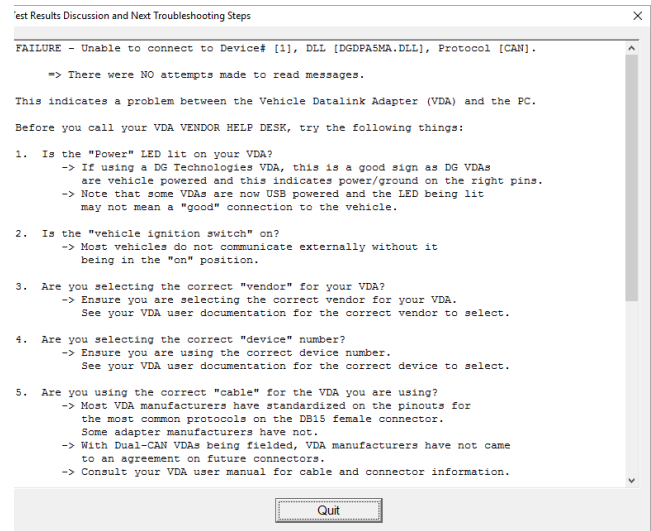
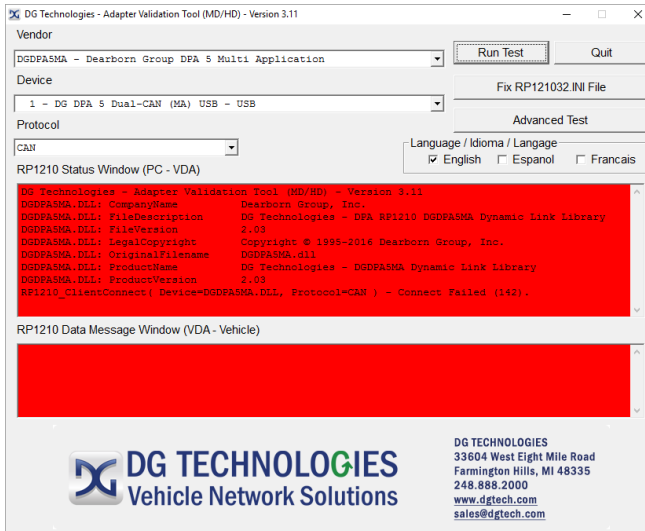
5.6.3. Good Connection (PC to DPA), Not Able To Read Data (DPA to Vehicle) – Green/Red



The above screen snapshots show the PC successfully connecting to the DPA (RP1210 Status Window) but AVT is not able to read data bus data (RP1210 Data Message Window) from the data bus selected (J1939).

- ❑ A Green/Red result indicates the DPA is working perfectly, but it is not seeing data on the data bus that was selected. Choose another protocol and check that the ignition switch is on.

5.6.4. Bad Connection (PC to DPA), Not Able To Read Data (DPA to Vehicle) – Red/Red



The above screen snapshots show the PC not connecting to the DPA (RP1210 Status Window).

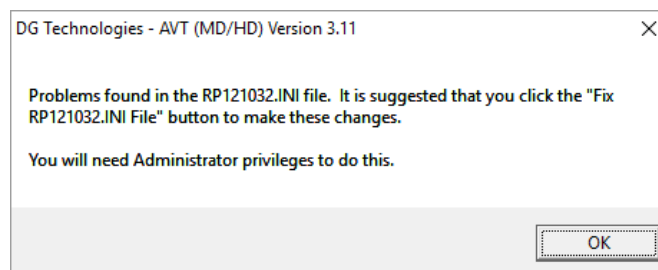
- ☐ A Red/Red result indicates the PC is not seeing the DPA. Unplug DPA from vehicle and PC and reconnect to both using a different USB port. Ensure that you hear the da-ding “USB Device Found” sound. If you cannot hear the sound, reboot the PC and run AVT again.

5.6.5. Not Seeing DPA in OEM Application VDA Selection List

If you have installed the DPA drivers and can get AVT to a Green/Green outcome, you should be able to configure your diagnostic application to use the DPA. If your diagnostic application does not display **DG DPA 5 Dual-CAN, USB** in their VDA selection dialog box, this could indicate one of three things:

1. The application is not RP1210 compliant and does not work with the DPA.
 - a. Some applications require a specific, proprietary adapter.
2. Application is RP1210 compliant, but DPA does not support the protocol needed.
3. Problem with the main RP121032 INI file.
 - a. Some VDAs create issues with the RP121032 INI file when they install/uninstall.
 - b. Many OEM diagnostic applications are aware of this issue and can read through the errors.

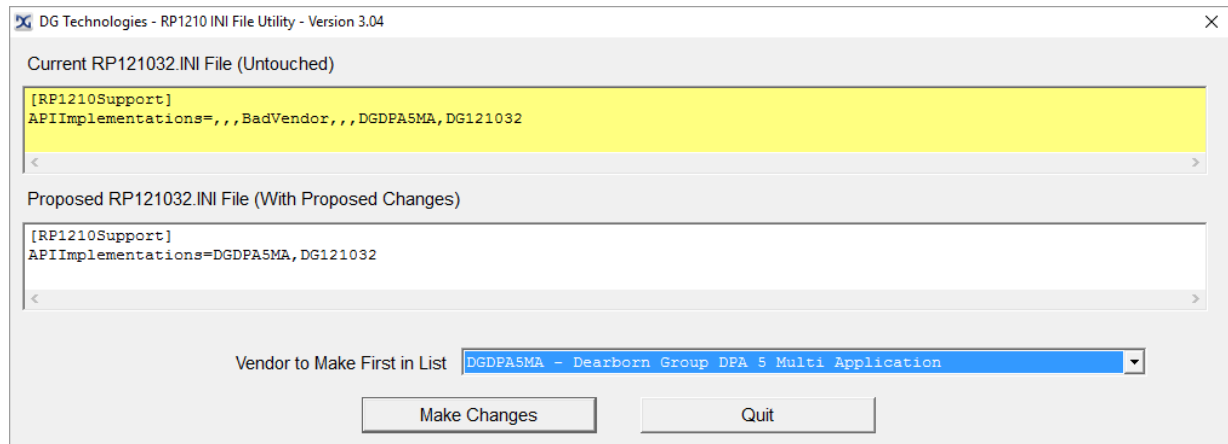
When the AVT software is launched, you will be told if a problem exists in the main RP121032 INI file. If you wish to fix this issue (**very highly recommended**), press the **Fix/Change RP121032.INI File** button on the main screen. If your PC is running Windows Vista or Windows 7, you will be prompted for administrator privileges. The following is the dialog box that will appear when AVT is launched and a problem is found in the main RP121032 INI file.



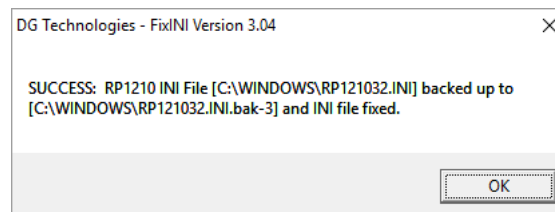
When you press the **Fix/Change RP121032.INI File** button, AVT will bring up a separate program called **Fix INI** that will allow you to view and fix the RP121032 INI file if there are errors detected.

In the example below, a bad INI file was detected (depicted by a yellow background)

Click the **Make Changes** button and the INI file problem will be corrected.



The next picture shows the dialog box indicating that the INI file was fixed.



5.6.6. Advanced Testing Dialog

With the J1939 data bus moving to 500k, there is a lot of RP1210 and J1939 committee focus on VDA vendors doing J1939 automatic baud detection to detect either a 250k or 500k J1939 data bus without creating issues. There is also a growing need for advanced testing on vehicles that have a second CAN data bus.

The DPA 5 API Supports the following commonly used RP1210_ClientConnect() modifications:

- ☐ Protocol:Baud=Auto
- ☐ Protocol:Baud=XXX
- ☐ Protocol:Channel=X
- ☐ Protocol:Baud=Auto;Channel=X
- ☐ Protocol:Baud=XXX;Channel=X

Pressing the **Advanced Test** button brings up the dialog box shown below.

DG Technologies - AVT (MD/HD) Version 3.11 - Advanced Test

Vendor
DGDPA5MA - Dearborn Group DPA 5 Multi Application

Device
1 - DG DPA 5 Dual-CAN (MA) USB - USB

Protocol
CAN ☒ Vendor Supports CAN Auto Baud

Baud Rate
125 ☐ Use Baud Rate

Channel
1 ☐ Use Channel

Protocols Supporting Baud=XXX
☒ CAN ☐ J1708
☒ J1939 ☒ ISO15765

Run Test Cancel

5.6.7. Vendor, Device, Protocol

Vendor, **Device** and **Protocol** fields are the same as described in normal testing above.

5.6.8. Baud Rate Drop Down List Box

The **Baud Rate** drop down list box allows the user to select one of the supported protocol speeds for the selected protocol. The entries in this list box come from the VDA vendor's INI file. Click the **Use Baud Rate** checkbox to activate a "Protocol:Baud=XXX" connection. If both the **Use Baud Rate** and **Use Channel** checkboxes are checked, then AVT will initiate a "Protocol:Baud=XXX;Channel=X" connection.

5.6.9. Channel Drop Down List Box

The **Channel** drop down list box allows the user to select one of the supported channels for the selected device. The entries in this list box come from the VDA vendor's INI file. Click the **Use Channel** checkbox to activate a "Protocol:Channel=X" connection. If both the **Use Baud Rate** and **Use Channel** checkboxes are checked, then AVT will initiate a "Protocol:Baud=XXX;Channel=X" connection.

5.6.10. Vendor Supports CAN Auto Baud Checkbox

This checkbox indicates whether or not the API supports CAN (CAN, J1939, ISO15765) automatic baud detection. Even though this variable may be set to TRUE, the next four fields indicate whether the API supports Baud=XXX connect formats for CAN, J1939, and ISO15765. This field is just an informational field, and not all VDA vendors will support this feature.

5.6.11. Protocols Supporting Baud=XXX

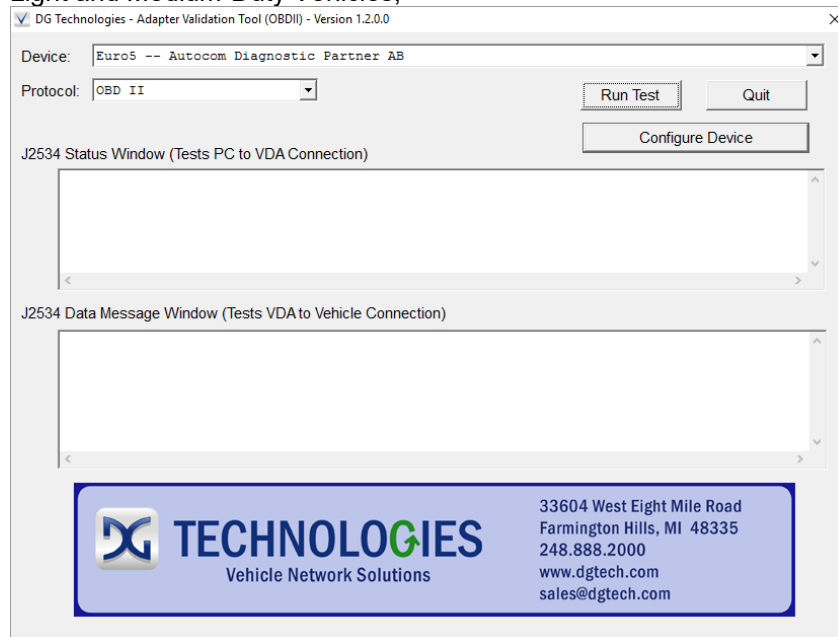
These checkboxes indicate whether or not the API supports setting a specific baud rate (or automatic baud detection) for a specific protocol. These entries come from the VDA vendor's INI file. These fields are just for informational purposes. Not all VDA vendors will support this feature.

5.6.12. Advanced Testing Commands – No Error Checking

When using this dialog box to initiate an advanced test, there is no error checking done to prevent the user from initiating a "Baud=XXX" or "Channel=X" connection to a VDA even if the vendor does not support that connection format.

5.7. AVT (OBDII)

Adapter Validation Tool for Light and Medium-Duty Vehicles,



Select the correct Device:

- ❑ **Device** DPA 5 – Dearborn Group, Inc.
- ❑ **Protocol** OBD II
 - Using the **OBD II** protocol selection means that AVT will attempt to connect using all OBDII protocols that the selected adapter supports (i.e. J1850VPW, ISO9141, ISO14230, ISO15765, etc) and with all OBDII options and OBDII speeds for that protocol (i.e. CAN 1Mb 11-bit, CAN 1Mb 29-bit, CAN 500Kb 11-bit, CAN 500Kb 29-bit, etc). DG recommends using the OBDII protocol setting initially since all vehicles after 1996 have to support an OBDII protocol.
 - You can also use a specific protocol and AVT will connect using all speeds and options for that individual protocol.
 - **The DPA 5 supports all OBDII protocols except the J1850 PWM protocol. This protocol was prominent on Ford vehicles prior to 2005.**

Then click the **Run Test** button. Depending on the results of the test, both the **J2534 Status Window** and **J2534 Data Message Window** will turn **green** (pass) or **red** (fail).

5.7.1. AVT Test Outcomes

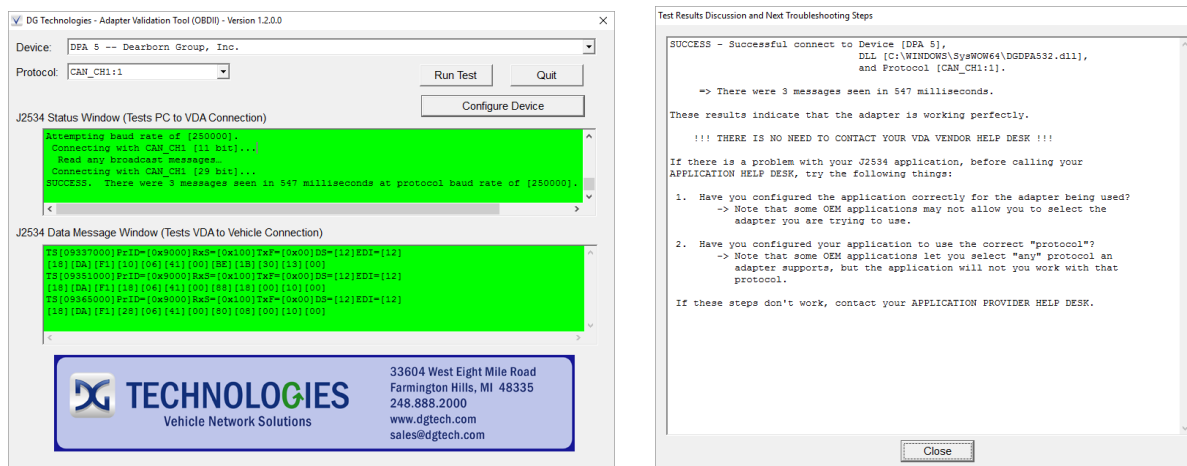
If the **J2534 Status Window** turns red, then there is a problem causing the PC not to communicate with the adapter. This may be something as simple as having power to the adapter or having a USB cabling issue. Disconnect the adapter from the vehicle and PC; then reconnect them, this time connecting to another USB port on the PC.

If the **J2534 Status Window** turns green and the **J2534 Data Message Window** turns red, then the PC is seeing the adapter, but not seeing messages from the vehicle. Check the vehicle ignition switch and vehicle to adapter cabling; disconnect the adapter from the vehicle and PC; then reconnect them.

If you see data in the **J2534 Data Message Window**, then the adapter is installed and functioning properly.

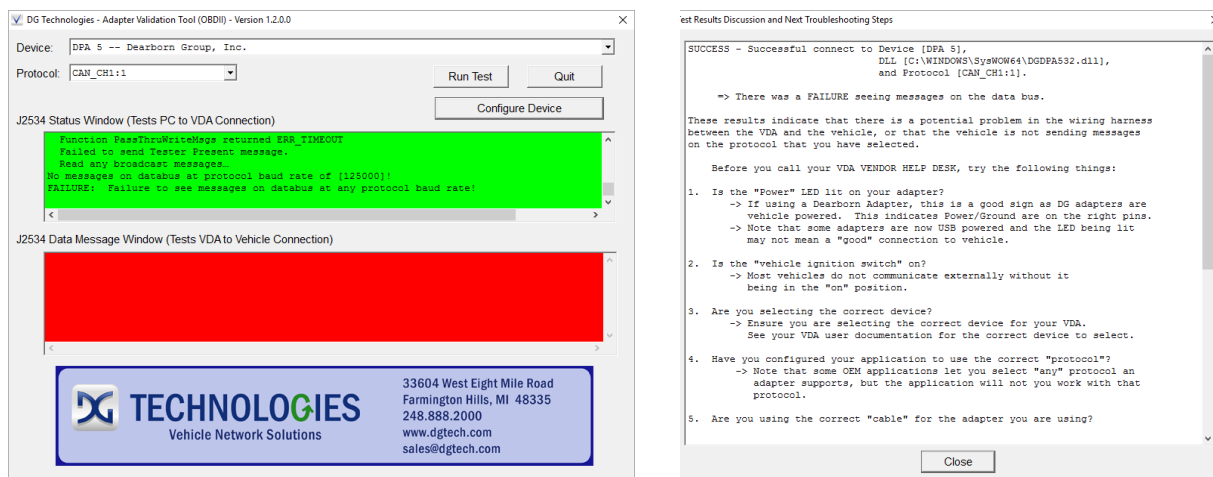
If after following the **Test Results Discussion and Next Steps** screen, you cannot get the adapter to read data, contact DG technical support.

5.7.2. Good Connection (PC to DPA), Good Read of Data (DPA to Vehicle) – Green/Green



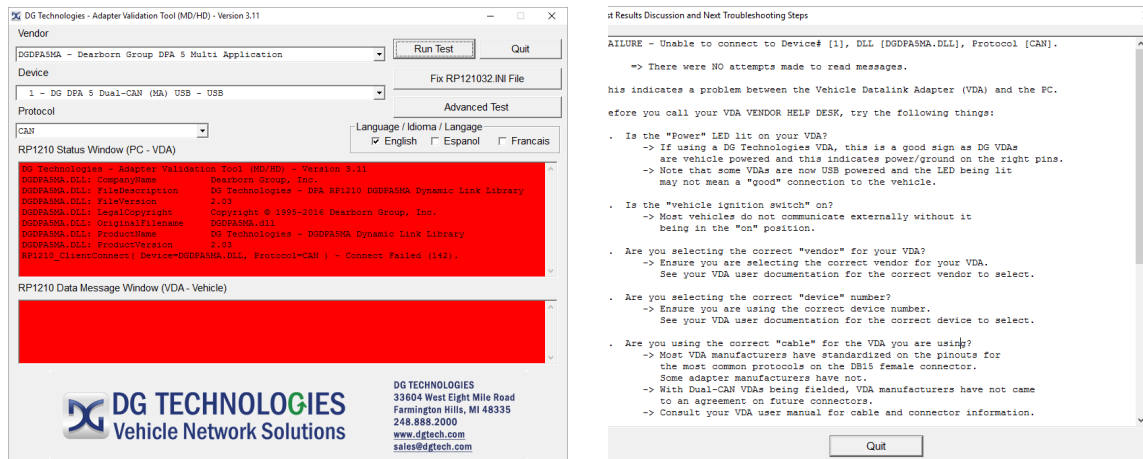
The above screen snapshots show the PC successfully connecting to the DPA and the successful reading of data bus data from the CAN data bus. Once the test is complete, the application will display an informational screen (image on the right) listing steps to potentially correct the issue.

5.7.3. Good Connection (PC to DPA), Not Able To Read Data (DPA to Vehicle) – Green/Red



The above screen snapshots show the PC successfully connecting to the DPA but the application is not able to read data bus data from the data bus selected (CAN). Once the test is complete, the application will display an informational screen (image on the right) listing steps to potentially correct the issue.

5.7.4. Bad Connection (PC to DPA), Not Able To Read Data (DPA to Vehicle) – Red/Red

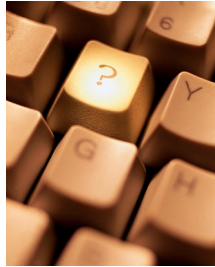


The above screen snapshots show the PC not able to connect to the DPA at all. Once the test is complete, the application will display an informational screen (image on the right) listing steps to potentially correct the issue.

6. Technical Support and Return Merchandise Authorization (RMA)

6.1. Technical Support

After reading and following the troubleshooting and validation procedures in this document please check the FAQ page at www.dgtech.com/faqs. If you are still not able to resolve an issue, please feel free to contact DG technical support. For users in the United States, technical support is available from 9 a.m. to 5 p.m. Eastern Time. You may also fax or e-mail your questions to us. For prompt assistance, please include your voice telephone number and the serial number located on the back of your DPA.



DG Technologies Technical Support

Phone: (248) 888-2000
Fax: (248) 888-9977
E-mail: techsupp@dgtech.com
Web site: www.dgtech.com/tech-support

Users not residing in the United States should contact your local DG representative.

6.2. Return Merchandise Authorization (RMA)

If technical support has deemed that there may be a physical problem with your DPA, you will be issued you an RMA number. You would then return the product along with any documentation of ownership you have (proof of purchase/price) to the following address:



Product Service/Repairs
Attn: RMA# xxxxxxx
DG Technologies
33604 West 8 Mile Road
Farmington Hills, MI 48335

7. Warranty Information and Limitation Statements

7.1. Warranty Information

The Dearborn Group, Inc. DPA is warranted against defects in materials and workmanship for two (2) years following date of shipment. Cables (both USB and vehicle) are warranted for 90 days.

Dearborn Group, Inc. will, at its option, repair or replace, at no cost to the customer, products which prove to be defective during the warranty period, provided the defect or failure is not due to misuse, abuse, or alteration of the product. The customer is responsible for shipment of the defective product to DG. This warranty does not cover damage to any item that Dearborn Group, Inc. determines has been damaged by the customer's abuse, misuse, negligence, improper assembly, modification, or operation of the product.

A Return Merchandise Authorization (RMA) number must be issued to the customer by our Technical Support Department at (248) 888-2000 and must be included with the product being returned (for more details, see section *Return Merchandise Authorization (RMA)*). A DPA is warranted for 90 days after a warranty repair, or to end of the original factory warranty period, whichever is longer.

7.2. Limitation Statements

7.2.1. General Limitation and Risk Assignment

To the maximum extent permitted by applicable law, Dearborn Group, Inc. and its suppliers provide support services on an "as-is" basis and disclaim all other warranties and conditions not specifically stated herein, whether express, implied or statutory, including, but not limited to, any warranties of merchantability or fitness for a particular purpose, lack of viruses, accuracy or completeness of responses, results, lack of negligence or lack of workmanlike effort, and correspondence to description. The user assumes the entire risk arising out of the use or performance of the device, its operating system components, and any support services.

7.2.2. Exclusion of Incidental, Consequential and Certain Other Damages

To the maximum extent permitted by applicable law, in no event shall Dearborn Group, Inc. or its suppliers be liable for any special, incidental, indirect or consequential damages whatsoever, including but not limited to: damages for loss of profit, loss of confidential or other information; business interruption; personal injury; loss of privacy, failure to meet any duty (including good faith or of reasonable care); negligence; and any other pecuniary or other loss related to the use of or the inability to use the device, components or support services or the provision of or failure to provide support services or otherwise in connection with any provision, even if Dearborn Group, Inc. or any supplier has been advised of the possibility of such damages.

7.2.3. Limitation of Liability and Remedies

Notwithstanding any damages that you might incur for any reason whatsoever (including, without limitation, all damages referenced above and all direct or general damages), in no event shall the liability of Dearborn Group, Inc. and any of its suppliers exceed the price paid for the device. The user assumes the entire risk and liability from the use of this device.

7.2.4. Right to Revise or Update without Notice

Dearborn Group, Inc. reserves the right to revise or update its products, software and/or any or all documentation without obligation to notify any individual or entity.

7.2.5. Governance

The user agrees to be governed by the laws of the State of Michigan, USA, and consents to the jurisdiction of the state court of Michigan in all disputes arising out of or relating to the use of this device.

7.2.6. Contact

Please direct all inquiries to:

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33604 West 8 Mile Road
Farmington Hills, MI 48335
Phone (248) 888-2000
Fax (248) 888-9977